CHAPTER 1

[House Bill No. 2667] HOME HEATING ASSISTANCE FOR LOW-INCOME PERSONS

AN ACT Relating to home heating assistance for low-income persons; amending RCW 35.21.300, 35.21.301, 54.16.285, 54.16.286, 80.28.010, and 80.28.011; creating new sections; and declaring an emergency.

Be it enacted by the Legislature of the State of Washington:

- Sec. 1. Section 35.21.300, chapter 7, Laws of 1965 as last amended by section 1, chapter 356, Laws of 1987 and RCW 35.21.300 are each amended to read as follows:
- (1) The lien for charges for service by a city waterworks, or electric light or power plant may be enforced only by cutting off the service until the delinquent and unpaid charges are paid, except that until June 30, ((1990)) 1991, utility service for residential space heating may be terminated between November 15 and March 15 only as provided in subsections (2) and (3) of this section. In the event of a disputed account and tender by the owner of the premises of the amount he claims to be due before the service is cut off, the right to refuse service to any premises shall not accrue until suit has been entered by the city and judgment entered in the case.
 - (2) Until June 30, ((1990)) 1991:
- (a) Utility service for residential space heating shall not be terminated between November 15 through March 15 if the customer:
- (i) Notifies the utility of the inability to pay the bill, including a security deposit. This notice ((shall)) should be provided within five business days of receiving a payment overdue notice unless there are extenuating circumstances. If the customer fails to notify the utility within five business days and service is terminated, the customer can, by paying reconnection charges, if any, and fulfilling the requirements of this section, receive the protections of this chapter;
- (ii) Provides self-certification of household income for the prior twelve months to a grantee of the department of community development which administers federally funded energy assistance programs. The grantee shall determine that the household income does not exceed the maximum allowed for eligibility under the state's plan for low-income energy assistance under 42 U.S.C. 8624 and shall provide a dollar figure that is seven percent of household income. The grantee may verify information in the self-certification;
- (iii) Has applied for home heating assistance from applicable government and private sector organizations and certifies that any assistance received will be applied to the current bill and future utility bills;
- (iv) Has applied for low-income weatherization assistance to the utility or other appropriate agency if such assistance is available for the dwelling;

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- (v) Agrees to a payment plan and agrees to maintain the payment plan. The plan will be designed both to pay the past due bill by the following October 15 and to pay for continued utility service. If the past due bill is not paid by the following October 15, the customer shall not be eligible for protections under this chapter until the past due bill is paid. The plan shall not require monthly payments in excess of seven percent of the customer's monthly income plus one—twelfth of any arrearage accrued from the date application is made and thereafter during November 15 through March 15. A customer may agree to pay a higher percentage during this period, but shall not be in default unless payment during this period is less than seven percent of monthly income plus one—twelfth of any arrearage accrued from the date application is made and thereafter. If assistance payments are received by the customer subsequent to implementation of the plan, the customer shall contact the utility to reformulate the plan; and
 - (vi) Agrees to pay the moneys owed even if he or she moves.
 - (b) The utility shall:
- (i) Include in any notice that an account is delinquent and that service may be subject to termination, a description of the customer's duties in this section:
- (ii) Assist the customer in fulfilling the requirements under this section:
- (iii) Be authorized to transfer an account to a new residence when a customer who has established a plan under this section moves from one residence to another within the same utility service area; ((and))
- (iv) Be permitted to disconnect service if the customer fails to honor the payment program. Utilities may continue to disconnect service for those practices authorized by law other than for nonpayment as provided for in this section. Customers who qualify for payment plans under this section who default on their payment plans and are disconnected can be reconnected and maintain the protections afforded under this chapter by paying reconnection charges, if any, and by paying all amounts that would have been due and owing under the terms of the applicable payment plan, absent default, on the date on which service is reconnected; and
- (v) Advise the customer in writing at the time it disconnects service that it will restore service if the customer contacts the utility and fulfills the other requirements of this section.
- (3) All municipal utilities shall offer residential customers the option of a budget billing or equal payment plan. The budget billing or equal payment plan shall be offered low-income customers eligible under the state's plan for low-income energy assistance prepared in accordance with 42 U.S.C. 8624(C)(1) without limiting availability to certain months of the year, without regard to the length of time the customer has occupied the premises, and without regard to whether the customer is the tenant or owner of the premises occupied.

- (4) An agreement between the customer and the utility, whether oral or written, shall not waive the protections afforded under this chapter.
- Sec. 2. Section 5, chapter 251, Laws of 1984 as amended by section 2, chapter 245, Laws of 1986 and RCW 35.21.301 are each amended to read as follows:
- Until ((1990)) 1991, cities and towns distributing electricity shall report ((annually)) by September 30 of each year to the legislature for utilities subject to its jurisdiction: (1) The extent to which chapter 245, Laws of 1986 benefits low income persons, and (2) the costs and benefits to other customers.

This section shall expire June 30, ((1990)) 1991.

- Sec. 3. Section 2, chapter 251, Laws of 1984 as last amended by section 3, chapter 245, Laws of 1986 and RCW 54.16.285 are each amended to read as follows:
- (1) A district providing utility service for residential space heating shall not terminate such utility service between November 15 through March 15 if the customer:
- (a) Notifies the utility of the inability to pay the bill, including a security deposit. This notice ((shall)) should be provided within five business days of receiving a payment overdue notice unless there are extenuating circumstances. If the customer fails to notify the utility within five business days and service is terminated, the customer can, by paying reconnection charges, if any, and fulfilling the requirements of this section, receive the protections of this chapter;
- (b) Provides self-certification of household income for the prior twelve months to a grantee of the department of community development which administers federally funded energy assistance programs. The grantee shall determine that the household income does not exceed the maximum allowed for eligibility under the state's plan for low-income energy assistance under 42 U.S.C. 8624 and shall provide a dollar figure that is seven percent of household income. The grantee may verify information provided in the self-certification:
- (c) Has applied for home heating assistance from applicable government and private sector organizations and certifies that any assistance received will be applied to the current bill and future utility bills;
- (d) Has applied for low-income weatherization assistance to the utility or other appropriate agency if such assistance is available for the dwelling;
- (c) Agrees to a payment plan and agrees to maintain the payment plan. The plan will be designed both to pay the past due bill by the following October 15 and to pay for continued utility service. If the past due bill is not paid by the following October 15, the customer shall not be eligible for protections under this chapter until the past due bill is paid. The plan shall not require monthly payments in excess of seven percent of the customer's monthly income plus one-twelfth of any arrearage accrued from

the date application is made and thereafter during November 15 through March 15. A customer may agree to pay a higher percentage during this period, but shall not be in default unless payment during this period is less than seven percent of monthly income plus one-twelfth of any arrearage accrued from the date application is made and thereafter. If assistance payments are received by the customer subsequent to implementation of the plan, the customer shall contact the utility to reformulate the plan; and

- (f) Agrees to pay the moneys owed even if he or she moves.
- (2) The utility shall:
- (a) Include in any notice that an account is delinquent and that service may be subject to termination, a description of the customer's duties in this section;
 - (b) Assist the customer in fulfilling the requirements under this section;
- (c) Be authorized to transfer an account to a new residence when a customer who has established a plan under this section moves from one residence to another within the same utility service area; ((and))
- (d) Be permitted to disconnect service if the customer fails to honor the payment program. Utilities may continue to disconnect service for those practices authorized by law other than for nonpayment as provided for in this section. Customers who qualify for payment plans under this section who default on their payment plans and are disconnected can be reconnected and maintain the protections afforded under this chapter by paying reconnection charges, if any, and by paying all amounts that would have been due and owing under the terms of the applicable payment plan, absent default, on the date on which service is reconnected; and
- (e) Advise the customer in writing at the time it disconnects service that it will restore service if the customer contacts the utility and fulfills the other requirements of this section.
- (3) All districts providing utility service for residential space heating shall offer residential customers the option of a budget billing or equal payment plan. The budget billing or equal payment plan shall be offered low-income customers eligible under the state's plan for low-income energy assistance prepared in accordance with 42 U.S.C. 8624(C)(1) without limiting availability to certain months of the year, without regard to the length of time the customer has occupied the premises, and without regard to whether the customer is the tenant or owner of the premises occupied.
- (4) An agreement between the customer and the utility, whether oral or written, shall not waive the protections afforded under this chapter.
 - (5) This section shall expire June 30, ((1990)) 1991.
- Sec. 4. Section 6, chapter 251, Laws of 1984 as amended by section 4, chapter 245, Laws of 1986 and RCW 54.16.286 are each amended to read as follows:

Until ((1990)) 1991, districts distributing electricity shall report ((annually)) by September 30 of each year to the legislature: (1) The extent to

which chapter 245, Laws of 1936 benefits low income persons, and (2) the costs and benefits to other custoniers.

This section shall expire June 30, ((1990)) 1991.

- Sec. 5. Section 80.28.010, chapter 14, Laws of 1961 as last amended by section 5, chapter 245, Laws of 1986 and RCW 80.28.010 are each amended to read as follows:
- (1) All charges made, demanded or received by any gas company, electrical company or water company for gas, electricity or water, or for any service rendered or to be rendered in connection therewith, shall be just, fair, reasonable and sufficient.
- (2) Every gas company, electrical company and water company shall furnish and supply such service, instrumentalities and facilities as shall be safe, adequate and efficient, and in all respects just and reasonable.
- (3) All rules and regulations issued by any gas company, electrical company or water company, affecting or pertaining to the sale or distribution of its product, shall be just and reasonable.
 - (4) Until June 30, ((1990)) 1991:
- (a) Utility service for residential space heating shall not be terminated between November 15 through March 15 if the customer:
- (i) Notifies the utility of the inability to pay the bill, including a security deposit. This notice ((shall)) should be provided within five business days of receiving a payment overdue notice unless there are extenuating circumstances. If the customer fails to notify the utility within five business days and service is terminated, the customer can, by paying reconnection charges, if any, and fulfilling the requirements of this section, receive the protections of this chapter;
- (ii) Provides self-certification of household income for the prior twelve months to a grantee of the department of community development which administers federally funded energy assistance programs. The grantee shall determine that the household income does not exceed the maximum allowed for eligibility under the state's plan for low-income energy assistance under 42 U.S.C. 8624 and shall provide a dollar figure that is seven percent of household income. The grantee may verify information provided in the self-certification:
- (iii) Has applied for home heating assistance from applicable government and private sector organizations and certifies that any assistance received will be applied to the current bill and future utility bills;
- (iv) Has applied for low-income weatherization assistance to the utility or other appropriate agency if such assistance is available for the dwelling;
- (v) Agrees to a payment plan and agrees to maintain the payment plan. The plan will be designed both to pay the past due bill by the following October 15 and to pay for continued utility service. If the past due bill is not paid by the following October 15, the customer shall not be eligible for protections under this chapter until the past due bill is paid. The plan

shall not require monthly payments in excess of seven percent of the customer's monthly income plus one-twelfth of any arrearage accrued from the date application is made and thereafter during November 15 through March 15. A customer may agree to pay a higher percentage during this period, but shall not be in default unless payment during this period is less than seven percent of monthly income plus one-twelfth of any arrearage accrued from the date application is made and thereafter. If assistance payments are received by the customer subsequent to implementation of the plan, the customer shall contact the utility to reformulate the plan; and

- (vi) Agrees to pay the moneys owed even if he or she moves.
- (b) The utility shall:
- (i) Include in any notice that an account is delinquent and that service may be subject to termination, a description of the customer's duties in this section:
- (ii) Assist the customer in fulfilling the requirements under this section;
- (iii) Be authorized to transfer an account to a new residence when a customer who has established a plan under this section moves from one residence to another within the same utility service area; ((and))
- (iv) Be permitted to disconnect service if the customer fails to honor the payment program. Utilities may continue to disconnect service for those practices authorized by law other than for nonpayment as provided for in this subsection. Customers who qualify for payment plans under this section who default on their payment plans and are disconnected can be reconnected and maintain the protections afforded under this chapter by paying reconnection charges, if any, and by paying all amounts that would have been due and owing under the terms of the applicable payment plan, absent default, on the date on which service is reconnected; and
- (v) Advise the customer in writing at the time it disconnects service that it will restore service if the customer contacts the utility and fulfills the other requirements of this section.
- (c) A payment plan implemented under this section is consistent with RCW 80.28.080.
- (5) Every gas company and electrical company shall offer residential customers the option of a budget billing or equal payment plan. The budget billing or equal payment plan shall be offered low-income customers eligible under the state's plan for low-income energy assistance prepared in accordance with 42 U.S.C. 8624(C)(1) without limiting availability to certain months of the year, without regard to the length of time the customer has occupied the premises, and without regard to whether the customer is the tenant or owner of the premises occupied.
- (6) Every gas company, electrical company and water company shall construct and maintain such facilities in connection with the manufacture

and distribution of its product as will be efficient and safe to its employees and the public.

- (7) An agreement between the customer and the utility, whether oral or written, shall not waive the protections afforded under this chapter.
- Sec. 6. Section 7, chapter 251, Laws of 1984 as amended by section 6, chapter 245, Laws of 1986 and RCW 80.28.011 are each amended to read as follows:

Until ((1990)) 1991, the Washington utilities and transportation commission shall report ((annually)) by September 30 of each year to the legislature for utilities subject to its jurisdiction: (1) The extent to which chapter 245, Laws of 1986 benefits low income persons, and (2) the costs and benefits to other customers. ((The commission shall also review its policies and the policies of gas and electric utilities under its jurisdiction on involuntary termination of gas or electric utility service, discontinuance of service, and responsibility for delinquent accounts, for all residential customers and undertake good faith efforts to adopt policies which apply to all residential customers in a similar fashion to minimize uncollectible customer billings and to encourage customer payments of prior service obligations in a manner consistent with applicable state and federal law. This review shall be completed and a report on the review supplied to the energy and utilities committees of the legislature by January 1, 1987.))

This section shall expire June 30, ((1990)) 1991.

NEW SECTION. Sec. 7. The legislature finds that the number of low-income persons unable to afford adequate home heating is growing while government programs for low-income home heating and weatherization are diminishing. The legislature further finds that current government programs are inadequate in content or scope to meet low-income home heating needs and, therefore, there is a need to study the subject broadly to devise workable and sufficient programs for heating low-income households.

NEW SECTION. Sec. 8. The energy and utilities committees of the senate and the house of representatives shall review information and data on current low-income home heating programs and alternative models, both in this state and elsewhere, and analyze the effectiveness of such programs. In their review, the committees shall consider a range of policies, programs, and factors, including conservation of energy resources and utility incentives for conservation investments as they apply to low-income households and providing for a reasonable means for utilities to obtain payment for services delivered, the diminishing availability of federal and state resources allocated for low-income home heating and weatherization, consideration of methods to provide weatherization and space heating efficiency improvements to low-income homes not heated by electricity or natural gas, financial assistance programs, alternative forms of payment plans, modification

of customer service policies, rate structures, assistance rates, consumer education, housing rehabilitation programs, guidelines for the involuntary termination of residential utility service, policies assuring that low-income persons receive the benefits of various programs, and the diminishing quality and quantity of low-income housing stock in this state. The review shall be completed by December 15, 1990, and shall have as its objective the development of options for modifications to the program that may be considered by the legislature during its 1991 session.

NEW SECTION. Sec. 9. This act is necessary for the immediate preservation of the public peace, health, or safety, or support of the state government and its existing public institutions, and shall take effect immediately.

Passed the House March 9, 1990. Passed the Senate March 9, 1990. Approved by the Governor March 26, 1990. Filed in Office of Secretary of State March 26, 1990.

CHAPTER 2

[House Bill No. 2888] CHILD SUPPORT OBLIGATION

AN ACT Relating to child support; amending RCW 26.09.100, 26.09.170, 26.09.175, 26.19.010, 26.19.050, 26.16.205, 26.09.909, 26.09.225, 26.19.020, 26.19.040, and 74.20A.055; reenacting and amending RCW 74.20A.020; adding new sections to chapter 26.19 RCW; adding a new section to chapter 26.18 RCW; adding new sections to chapter 26.09 RCW; adding new sections to chapter 26.10 RCW; adding a new section to chapter 26.26 RCW; creating new sections; repealing RCW 26.19.030; providing an effective date; and declaring an emergency.

Be it enacted by the Legislature of the State of Washington:

Sec. 1. Section 10, chapter 157, Laws of 1973 1st ex. sess. as last amended by section 7, chapter 375, Laws of 1989 and RCW 26.09.100 are each amended to read as follows:

In a proceeding for dissolution of marriage, legal separation, declaration of invalidity, maintenance, or child support, after considering all relevant factors but without regard to marital misconduct, the court ((may)) shall order either or both parents owing a duty of support to any child of the marriage dependent upon either or both spouses to pay an amount determined ((pursuant to the schedule adopted)) under chapter 26.19 RCW ((26.19.040)). The court may require periodic adjustments of support. The adjustment provision may be modified by the court due to economic hardship.

Sec. 2. Section 17, chapter 157, Laws of 1973 1st ex. sess. as last amended by section 3, chapter 416, Laws of 1989 and RCW 26.09.170 are each amended to read as follows: